

To check the version of the current Windows Installer installed on the computer and if you are NOT using Windows Vista, follow these steps:

1. From the **Start** menu on the Windows Taskbar, select **Run**.
2. Type **system32** and press **OK**.
3. The C:\WINDOWS\system32 directory appears.
4. Right-click **msiexec.exe** and select **Properties**.
5. Click the **Version** tab.
6. If the File Version is less than 3.1, you will need to update the version of your Windows Installer.